

## DECLARATION AND POWER OF ATTORNEY FOR UTILITY PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below, next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

MONITORING SYSTEM WITH CALL CENTER LAYOUT AND DESIGN CAPABILITIES

the specification of which

- ☒ is attached hereto  
☐ was filed on \_\_\_\_\_ as Application Serial No.  
and was amended on \_\_\_\_\_

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I do not know and do not believe that the same was ever known or used in the United States of America before my invention thereof, or patented or described in any printed publication in any country before my invention thereof of more than one year prior to this application, and said invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representatives or assigns more than twelve months prior to this application.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56(a).

I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or of any PCT international application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

(number) (country) (date filed)

Priority Claimed

☐ yes ☐ no

(number) (country) (date filed)

☐ yes ☐ no

10030498 "030401"

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below.

(Application Number(s))

(Filing Date mm/dd/yy)

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) or Section 365(c) of any PCT international application designating the United States of America, listed below, and insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT international application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal regulations, Section 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.

08/940,549  
(Application Serial No.)

09/30/97  
(Filing date)

pending  
(Status)

I hereby appoint Michael Melton, Reg. No. 32,276; Timothy D. Casey, Reg. No. 33,124; Deborah Miller, Reg. No. 37,679; Ruben DeLeon, Reg. No. 37,812 and Carl Evens, Reg. No. 33,874 my attorneys and Satheesh Karra, Reg. No. 40,246 my patent agent with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith.

Send correspondence to:  
Technology Law Department  
MCI COMMUNICATIONS CORPORATION  
1133 19<sup>th</sup> STREET NW  
WASHINGTON, D.C. 20036

Direct Telephone Calls To:  
(202) 736-6651

I hereby declare that all statements made herein of my knowledge are true and that all statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of Sole or First Inventor: J. Wren Hunt  
P.O./Residence Address: 4505 Spring Canyon Heights, Colorado Springs, CO 80907  
Citizenship: USA

Signature: [Signature] Date: 5/4/98

Full name of Additional Joint Inventor, if any: Wesley J. Atkinson  
P.O./Residence Address: 22 Morning Star Circle, Woodland Park, CO 80863  
Citizenship: USA

Signature: [Signature] Date: 5/4/98

10030438-030101

FORM PTO-1595

RECORDATION FORM COVER SHEET  
PATENTS ONLYU.S. Dept. of Commerce  
Patent and Trademark Office

To the Honorable Commissioner of patents and Trademarks. Please record the attached original documents or copy thereof.

## 1. Name of conveying party(ies):

J. Wren Hunt  
Wesley J. Atkinson

## 2. Name and address of receiving party(ies):

MCI Communications Corporation  
Technology Department  
1133 19th Street, N.W.  
Washington, D.C. 20036

Additional name(s) of conveying party(ies) attached? [ ] Yes [ ] No

Additional name(s) of receiving party(ies) attached? [ ] Yes [ ] No

## 3. Nature of conveyance:

☒ Assignment    ☐ Change of name  
☐ Merger        ☐ Security Agreement  
☐ \_\_\_\_\_

Execution Date: 5/4/98

## 4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is:  
5/4/98

A. Patent Application No.(s)

B. Patent No.(s)

Additional number(s) attached? [ ] Yes [ ] No

## 5. Name and address of party whom correspondence concerning document should be mailed:

Technology Department  
MCI Communications Corporation  
1133 19th Street N.W.  
Washington, D.C. 20036

## 6. Total number of applications and patents involved [ 1 ]

## 7. Total fee (37 CFR 3.41) .....\$40.00

☐ Enclosed  
☒ Authorized to be charged to deposit account  
☐ Charge deficiencies/credit overpayments to Deposit Account

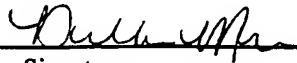
8. Deposit Account No.: 13-2491

## 9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Deborah Miller

37,679



5/11/98

Name of person signing

Reg. No.

Signature

Date

Total number of pages including cover sheet: [2]

10030493.030401

# ASSIGNMENT

For good and valuable consideration, the receipt of which is hereby acknowledged, I/We, the undersigned, do hereby sell, assign, and transfer to: MCI Communications Corporation, a corporation of Delaware, having a principal place of business at Washington D.C., ("Assignee"), its successors, assigns and legal representatives, the entire right, title and interest for the United States and all foreign countries, in and to any and all improvements which are described in the application for United States Letters Patents,

- ☒ Which has been executed by the undersigned concurrently herewith,  
☐ Which was filed on \_\_\_\_\_ and assigned Serial No. \_\_\_\_\_

and is entitled:

## MONITORING SYSTEM CLIENT WITH CALL CENTER LAYOUT AND DESIGN CAPABILITIES

and in to said application and all divisional, continuing, substitute, renewal, reissue, and all other application for Letters Patents which have been or shall be filed in the United States and all foreign countries on any of said improvements; and in and to all original and reissued patents which have been or shall be issued in the United States and foreign countries on said improvements, and in and to all rights of priority resulting from the filing of said United States application; and

Agree that said Assignee may apply for and receive Letters Patent for improvements in its own name; and that, when requested, without charge to, but at the expense of, said Assignee, its successors, assigns and legal representatives, to carry out in good faith the intent and purpose of this Assignment, the undersigned will execute all divisional, continuing, substitute, renewal, reissue, and all other patent application on any and all said improvements; execute all rightful oaths, assignments, powers of attorney and other papers; communicate to said Assignee, its successors, assigns, and representatives, all facts known to undersigned relating to said improvements and the history thereof; and generally do everything possible which said Assignee, its successors, assigns or representatives shall consider desirable for aiding in securing and maintaining proper patent protection for said improvements and for vesting title to said improvements and all applications for patents and all patents on said improvements, in said Assignee, its successors, assigns and legal representatives; and

Covenant with said Assignee, its successors, assigns and legal representatives that no assignment, grant, mortgage, license, or other agreement affecting the rights and property herein conveyed has been made to others by the undersigned, and that full right to convey the same as herein expressed is possessed by the undersigned.

Signature: [Signature]  
J. Wren Hunt

Date: 5/4/98

Signature: [Signature]  
Wesley J. Atkinson

Date: 5/4/98

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